

Seat No.	
-------------	--

Regu – D- 260

**M.B.A. (Part - I) (Semester – II) Examination, 2011
HUMAN RESOURCE MANAGEMENT (Paper – X)
Sub. Code : 48330**

Day and Date: Friday, 25-11-2011
Time : 10.30a.m. to 1.30 p.m.

Total Marks : 70

- Instructions**
- 1) *Q. No. 1 & Q. No. 5 are compulsory*
 - 2) *Attempt any two questions from Q. No. 2 to Q. No. 4.*
 - 3) *Figures to the right indicate marks.*

1. Case Study :

Read the following case carefully and answer the questions given at the end of the case. **20**

Mr. Ramoji Rao is incharge of a bindery in vijaywada, which employs 15 people, 5 of whom work in the factory. 3 of these employees run machines, one supervises, and the fifth moves the blank paper and finished print by handcar. This fifth position, which demands no skill other than driving a handcar, needs to be filled and 3 applicants have responded.

The first is Mr. Anjaiah who is 35, unmarried ad a Navy veteran. He has a Poor work record. During his five years in Vijaywada he has worked only seasonal labour and occasional odd jobs. He drove a forklift in the Navy, while working at Vishakhapatnam.

Mr. Nehal Singh, age 22, came to vijaywada two years back from Punjab. He has done farm labour for many years and assembly line work for one year. His command of English is poor, but can speak the regional language, Telugu fluently. He resides with his mother and seems certain to remain in the area for sometime. After having run farm equipment, he should have no trouble steering a handcar.

P.T.O.

Regu – D- 260

Mr. Rajan is a local boy who finished high school two years ago. Subsequently he got a diploma from a local college and is currently employed as an assistant in Sarani Transport Compan, Vijaywada. His character references are excellent. Mr. Rajan is small, but he seems quick and was a track star in high school.

Questions :

- a) Analyse the case.
 - b) Who should be hired among the three persons mentioned in the case and why ?
-
2. a) Explain the objectives of Human Resource Management. **8**
b) What are the challenges of HRM in the current scenari? **7**
-
3. a) What are the sources by which the procurement of human resources takes place in the business organization? **8**
b) Explain the role of ethics in HRM **7**
-
4. a) Explain the qualities ad qualifications required for a good HR Manager **8**
b) Discuss the human resource approach of HRM **7**
-
5. Write short notes on **any four** : **20**
 - a) Scope of HRM
 - b) Integration Function of HRM
 - c) Use of Techonology in HR
 - d) Line ad staff aspects of HRM
 - e) Career in HR
 - f) Importance of HR Manager.
