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Total No. of Pages : 3

Seat No.	
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M.B.A. (Semester - I) (CBCS) Examination, May - 2015

ORGANIZATIONAL BEHAVIOUR

Sub. Code :57110

Day and Date : Friday, 29 - 05 - 2015

Total Marks : 80

Time :03.00 p.m. to 06.00 p.m.

- Instructions :**
- 1) Q. No. 1 and Q. 5 are compulsory.
 - 2) Attempt any two questions from Q. 2 to Q. 5.
 - 3) Figures to the right indicates full marks.

Q1) Read the case carefully answer the questions.

[20]

NATIONAL CADET CORPS (NCC)-A BOON FOR SOCIAL DEVELOPMENT

National Cadet Corps (NCC) is a national organization having junior wing and senior wing both for girls and boys. Junior wing NCC is meant for secondary school level and senior wing is applicable for college students. The objective of NCC organization is to inculcate discipline for the youth of our nation. An Army Officer of the rank of Lt General called Director General (DG) heads NCC organization at national level. The organization has a vast network at each state level headed by an officer of the rank of Brigadier known as Deputy Director General (DDG) of a particular state. In every state there are number of Group Headquarters located at important cities depending upon school and college density and compositions. Under Group Headquarters there are number of NCC Battalions (Boys/Girls). Number of battalions in each Group Headquarters varies depending upon the size of the area. In the same fashion, number of groups under a DDG varies.

NCC is applicable to all school/college going children. It is voluntary organization in nature.

DDGs, group commanders and battalion commanders organize various events round the year. These are as under.

P.T.O.

- a) Participation in professional training that includes the following :
- Weapon training, including firing or rifles, sten guns, light machine guns.
 - Drill.
 - First aid training in various contingencies.
 - Basic field craft and guard duties.
 - Basic battle craft at a level of a section (section comprises of ten men).
- b) Organization of training camps where teamwork, comradeship, cooperation and events mention in (a) above are practiced. The training camps are generally of the duration of two weeks. Such camps are held twice a year.
- c) After completion of two and four years of training, B certification and C certificates respectively are awarded to the cadets. The certificates have preference for admission to various professional courses like medicine. It also has a weightage for government jobs. A person having C certificate need not appear in the written examination conducted by UPSC for commissioned officers of the defence services which is a major concession. Such students have to face Service Selection Boards direct, for selection in the defence services as commissioned officers.
- d) Individual having C certification (which is achieved after four years of NCC training) gets six months seniority in defence services.
- e) NCC is considered as one of the best organizations of our country. The organization has produced better citizens.

During the course of the attachment, the cadets are given full NCC kit. Refreshment is provided during parade days (twice a week). The cadets are provided meals, transportation and medical facility.

The training in the organization is a costly affair to the exchequer of the state government. NCC officers have to interact with civil administration at state level, district level, and with principals/directors of the colleges. They have to deal with local population, medical authorities, RTO and all agencies related with civil administration. This involves advance planning, good communication and inter-personal relationship. Social, cultural and ethnic activities are promoted in the

NCC. Annual training camps are held at state or national level. Cadets, develop friendship with various individuals and learn to live in a community environment during training camps. NCC covers land, air and naval branches and all cadets are put through training in the skill development of respective wings.

Discussion Questions :

- i) Why NCC is considered as one of the best organizations.
- ii) How does the organization relate to field of organizational behaviour. What are various agencies that the officials have to interact.
- iii) What are the benefits of NCC.

Q2) a) What is motivation? Explain the Maslow's theory of motivation with example? [10]

b) Define the term "Personality"? Explain determinants of personality?[10]

Q3) a) Define the term organizational behaviour. Explain in detail different approaches to OB? [10]

b) What is stress? Discuss in detail causes and effects of stress? [10]

Q4) a) What is leadership? Explain different styles of leadership with example?[10]

b) What is "Attitude"? Explain various components that should be taken care of while studying attitude in organizational behaviour. [10]

Q5) Write short notes (any four) : [20]

- a) Types of values.
- b) Stress management.
- c) Organizational Development.
- d) Perception.
- e) Conflict resolution
- f) Organizational Culture.

