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Case 4

Many educational institutions in India are offering various benefits for the betterment of students. One renowned educational institution which has earned good name in education in short span has offered learn while earn scheme for economically backward students having excellent academic record.

The institute offers conventional graduation course and has identified 15 candidates as per norms for this scheme. The scheme includes free stay, meals and free education till completion of graduation.

Institute has spared 1000 sq ft. space for canteen to serve tea, beverages, and snacks to the institutes students and staff. The space is partitioned to host kitchen and stores, seating arrangement for lecturers and for students. The motive behind this venture is generating employment opportunity for students of earn and learn and at the same time providing quality food stuff at reasonable price. The profit earned out of this venture would be used to meet the expenses of scheme.

The campus of institute is enormous, spread over five acres it houses various professional and conventional education courses viz. MBA, BBA, BCA, Diploma courses in Management, B.Com., M.Com., B.A., M.A., B.Sc., M.Sc. Professional Courses have exhaustive time schedule and students have to remain present for more than 6 hours at a stretch in campus.

Around 5000 students and 200 lecturers are associated with the institution. Campus receives many visitors like visiting faculty, guest faculty, research students, professionals, and people from corporate, students from other institutions, officials of university and the like. Campus is open by 7.00 in morning and close down by 7.30 in the evening.

The effort of institution of launching learn while earn scheme is well appreciated by stakeholders and there is wholehearted support to this activity.

At present canteen provides tea, coffee, pakoda and potato pakoda. Some teachers and students enjoy their lunch with these snacks. It also delivers stuff to staff in staff room and principal's and HOD's cabin.

Canteen has self service system and lacks infrastructure especially inadequate seating arrangements and drinking water facility. Canteen offers its services between 9.00 am to 5.30 pm. The candidates manage entire operations of canteen under the supervision of

designated teachers. Many students and teachers are found complaining about the quality of food being served in canteen and about cleanliness and hygiene standards.

Though it is a self service system, it takes odd 20 minutes at least to get the food ordered though there is a fixed menu.

Few canteens and small hotels are situated right outside the campus cater variety of menus including working lunch. Few hotels also provide lunch and dinner at reasonable rate on monthly basis which benefits outstation students. Some canteens are specialized in breakfast and many teaching faculty are found enjoying the breakfast regularly.